VERSATILE TRAILERS, INC. LIMITED MANUFACTURER'S WARRANTY

Versatile Trailers, Inc. here warrants that each Versatile trailer operated by the original purchaser under normal use in the Continental United States or Canada will be free from defects in materials and workmanship for Three (3) years following the original purchase, subject to the requirements, exclusions and limitations stated below which will be strictly applied. If the trailer is rented or used for commercial hauling, this Limited Warranty is null and void. Versatile Trailers warrants the structure of each Versatile trailer to be free of defects in materials and workmanship, under normal use and service (carrying loads within stated capacity of trailer) for a period of three (3) years beginning on the Warranty Start Date. This limited 3-year warranty covers the structure only. The structure includes and is limited to the main frame of the trailer, which includes frame rails, tongue or neck, and cross-members.

CUSTOMER RESPONSIBILITY

In order to validate this Limited Warranty, the filled-out Warranty Registration form must be postmarked and mailed to **Versatile Trailers, Inc. 247 Kester Road, Roseburg, OR 97470** no later than Twenty 20 days following the purchase of your Versatile trailer. IF THIS SIGNED WARRANTY REGISTRATION IS NOT POSTMARKED BY THE 20TH DAY AFTER THE PURCHASE DATE, ALL EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY SHALL BE NULL AND VOID.

THREE YEAR LIMITED WARRANTY

Subject to the requirements, exclusions and limitations stated below, the structure of your Versatile trailer is warranted to the original retail purchaser against any defect in the materials and workmanship by Versatile Trailers, Inc. arising from normal use for three (3) years from the date of purchase. The structure is that portion of the trailer which includes the main frame, consisting of the bottom rails, cross members, side posts and exterior walls, and the subframe, excluding the floorboards and running gears.

Subject to the requirements, exclusions and limitations stated below, all other components of your Versatile trailer are warranted to the original retail purchaser against any defect in the materials and workmanship by Versatile Trailers, Inc. arising from normal use for three (3) years from the date of purchase.

LIMITED PAINT WARRANTY

Versatile Trailers, Inc. warrants the paint finish to be consistent with industry standards for *one (1) year* after the original retail purchase, with the exceptions of "normal use" limitations set forth below and of deterioration due to use or exposure, such as chipping, scratching, fading, cracks in caulk seam, road salt or tar, damage by animals, pressure washing and loading or unloading. Warrantable paint repairs are limited to spot repairs and blending consistent with standards in the trailer industry. PLEASE NOTE THAT PAINT REQUIRES 30 DAYS OF CURE TIME.

EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS

Tires, axles, and brake components, springs and suspension components, coupler, jacks, castors, batteries, and lights purchased and installed by Fabform Industries, Inc. are warranted by their manufacturers and are excluded from this Limited Warranty.

HIGH PRIORITY: BURNISHING BRAKES BEFORE FULLY OPERATIONAL

Our Top priority is ensuring safety. Please note that all electric brakes must undergo burnishing to achieve full functionality. Until this crucial process is completed, trailers may exhibit limited braking ability. Your safety in our highest priority, so we strongly recommend adhering to this requirement before using the trailer.

Lippert Components Presents The Proper Way to Burnish your Trailer Brakes (youtube.com)

NORMAL USE, NO REPAIRS OR ALTERATIONS

This Limited Warranty covers only defects in original components which arise from normal use and does not apply if the trailer has been subjected to negligence, accident, abuse, misuse, neglect, or overload, or has been repaired or altered by any service technician. Normal wear items, including but not limited to lights, bearings, brakes, brake linings and tires and batteries, will not be replaced due to wear.

TRANSPORTATION COSTS EXCLUDED

Transportation of any trailer to and/or from your dealer to any approved repair facility shall be the responsibility of the trailer owner. Versatile Trailers, Inc. shall not be liable for any such costs.

PRIOR WRITTEN CONSENT REQUIRED AND RETURN OF DEFECTIVE PARTS REQUIRED

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No reimbursement shall be made to any dealer or owner for repairs made without the prior written consent of Versatile Trailers, Inc. Any defective part(s) must be sent by prepaid freight to Versatile Trailers, Inc 247 Kester Rd, Roseburg 97470 in order to qualify for replacement or reimbursement under this Limited Warranty.

LIMITATIONS

THE SOLE RESPONSIBILITY OF VERSATILE TRAILERS, INC. UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR AND REPLACE PARTS AT THE FABFORM FACTORY OR, FOR A REASONABLE ALLOWANCE, AT ANOTHER PLACE AND PREPARED IN WRITING BY VERSATILE TRAILERS INC. ALL OTHER OBLIGATIONS OR LIABILITIES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES OR CONTINGENT LIABILITIES ARISING OUT OF THE FAILURE OF ANY PARTS TO OPERATE PROPERLY, ARE HEREBY EXCLUDED, INCLUDING BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM LOSS OF USE, INCONVIENCE, LOSS OF TIME, COMMERCIAL LOSS OR ANY OTHER TYPE OF DAMAGES, GENERAL OR SPECIFIC, FORESEEN OR UNFORESEEN, UNLESS APPLICABLE STATE LAW PROVIDES OTHERWISE.

DISCLAIMERS

This warranty is expressly in lieu of all other express warranties and representations. Versatile Trailers, Inc. makes no representation or warranty of any kind, express or implied, with respect to Versatile Trailers whether as to merchantability, fitness for a particular purpose or any other matter. No one, including an authorized Versatile Trailers, Inc. dealer is authorized to make further or additional warranties on behalf of Versatile Trailers, Inc. in any way whatsoever.

The "Dealer" states that he/she has informed and explained to the purchaser all limited warranty and claim procedures and will perform all responsibilities of the dealer under this Limited Warranty.

By signing the Warranty Registration, THE PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE ABOVE LIMITED WARRANTY AND AGREES THAT, SHOULD ANY WARRANTY CLAIMS BE MADE BY PURCHASER, PURCHASER WILL FOLLOW PROCEDURES AS SET FORTH ON THIS FORM.

ANY RECALL NOTIFICATION CAN ONLY BE ISSUED IF FABFORM INDUSTRIES INC. HAS YOUR INFORMATION!
PLEASE RETURN YOUR WARRANTY REGISTRATION AS SOON AS POSSIBLE.

DEALER RESPONSIBILITIES

Versatile Trailers, Inc.'s Dealer is responsible for "dealer prep" which includes checking all cosmetic features and repairing all minor problems without charge to you or the manufacturer.

Your dealer is also responsible for submitting to the manufacturer any claim you wish to make under the terms of this Limited Warranty.

REQUIRED WARRANTY CLAIM PROCEDURE

1) In order to validate this Limited Warranty, the Warranty Registration must be postmarked to Versatile Trailers, Inc., no later than twenty (20) days following the purchase of your Versatile trailer.
IF THE WARRANTY IS NOT SIGNED, POSTMARKED AND MAILED TO VERSATILE TRAILERS, INC. BY THE 20TH DAY AFTER YOUR PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES SHALL BE NULL AND VOID.

2) Within five (5) days after discovering a problem with your Versatile trailer, return your trailer for inspection to your Versatile Trailers, Inc.'s dealer where you purchased your trailer. Dealers are responsible for fixing minor problems without charge to you or the factory.

3) If your dealer cannot repair the problem free of charge and you want to file a claim under this Warranty, your local dealer must send to Versatile Trailers, Inc., by registered letter, or fax to 541-679-2921 with follow-up phone call to confirm receipt of fax, a claim form, together with all required information, within ten (10) days of your discovery of the defect.

4) Versatile Trailers, Inc. will acknowledge such receipt of claim to the dealer and to the claimant. Versatile Trailers, Inc. will respond as soon as possible, but no later than thirty (30) days after receipt of the claim.

5) Any defective part(s) must be sent by prepaid freight to Versatile Trailers, Inc. in order to qualify the claimant for replacement or reimbursement under this Limited Warranty. ANY DEFECTIVE PARTS MUST BE RETURNED TO FABFORM INDUSTRIES, INC. WITHIN 30 DAYS FROM THE DATE OF APPROVAL TO QUALIFY FOR REIMBURSEMENT.

6) Versatile Trailers, Inc. will not reimburse any claimant for any adjustment or repair of your Versatile trailer without prior written approval by Fabform Industries, Inc.

7) If you return your trailer for repair to the factory, Versatile Trailers Inc. will warrant the repair or replacement parts for one (1) year from the date of repair. If authorized repair must be done other than at the factory, Versatile Trailers, Inc. will not warrant such repair work or replacement.

FABFORM INDUSTRIES, INC.

8) Versatile Trailers, Inc. reserves the right to not pay unreasonable costs for replacement or repair of defects in Versatile trailers and may, at its discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this Limited Warranty.

Versatile Trailers, Inc. makes no other express or implied warranties and there are no other warranties which extend beyond the description on this Limited Warranty.

WARNING! WARNING! WARNING!

BE SURE that the HITCH BALL on any towing vehicle matches the dimension of the trailer coupler. INCLUDING PINTLE HITCH
BE SURE that you secure all safety chains and break-away braking systems before EACH use.
BE SURE that all LUG NUTS are tight before EACH use. (SEE OWNERS MANUAL FOR SUSPENSION COMPONENTS)
BE SURE to CLOSE AND SECURE all gates, doors, and/or ramps before towing.

COMPONENT	BEST PRACTICE
TIRES 1-year (first year) No Excuses Guarantee 2-year complimentary Roadside Assistanace 5- year warranty on Radial ST tires Lifetime Structural Warranty on All Wheels Contact Lionshead | 574-533-6169 (see brochure that comes w/trailer) Lionshead tire brand: Westlake and Castlerock	Tire warranties are at the discretion of the tire manufacturer. Lug nuts should be retorqued to their correct spec before and at 100 miles of use Tire should be operated according to the rating on the side wall of the tire. Read through the LionsHead quality and Safety Manual that comes with your trailer
LIPPERT AXLE/BRAKE COMPONENTS Customer Service | 574-537-8900 1-year warranty- seals, bearings, backing plate components, and suspension springs. Bent Axle Spindle: No Warranty Suspension Equalizers and Suspension Bushings: Wear items, No Warranty Burnishing Brakes, Instructional Video Lippert Components Presents The Proper Way to Burnish your Trailer Brakes (youtube.com)	All axle warranty claims MUST include axle serial number(s), invoice, pictures, and date of retail purchase. These items are communicated to Lippert to be evaluated for coverage. Axles are tested for 2x their rating. Engineering form ES-054 from Lippert is available for drum and disc brake temperature range guidance. All electric brakes must be burnished before they are fully operational prior to use. Trailers will have very little braking ability until this process has been completed and increasing the gain can cause permanent brake magnet damage.

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DEXTER AXLE COMPONENTS (FOR 22,500 LB AIR BRAKE AXLES) https://www.dexterpartsonline.com/files/2038083/uploaded/22.5-27.5K_Complete_Catalog_10-11.pdf DexterWarranty HUTCH H-9700 (FOR TRAILERS WITH 22,500 AXLES) https://www.hutchensindustries.com/wp-content/uploads/dae-uploads/HUTC-9600-9700-7-2021.pdf 9700 Series - Hutchens Industries	This information is intended as a guide for the proper specification and application of Dexter Axle running gear, associated components and accessories The **Hutch H-9700** is a heavy-duty slipper spring suspension commonly used with 22,500 lb axles in triple-axle trailers. It is designed for high-load applications and rough-terrain durability
Manual Jacks: 1-year from the date of retail purchase **Lumber**: No Warranty	If Dealer doesn't have the jack in stock, Fabform Industries will send out a replacement on the dealers next load. Lumber is inspected for defects at the dealership during the pre-delivery inspection.
Modular Harness: 1 year from the retail purchase date **Harness Exclusions**: Include damages, wear and tear, and modifications without pre-approval. **Electric Breakaway Kit**: 90-day warranty from the date of retail purchase on the kit, 1-year warranty from the date of retail purchase on the Electric Breakaway Battery.	Hardwiring a trailer is not acceptable. Versatile will send out a replacement on the dealer's next load. The modular harness should never be spliced for any reason. Splicing into the harness will void the harness warranty.
Paint: 1-year from the date of retail purchase	"Normal use" limitations set forth below and of deterioration due to use or exposure, such as chipping, scratching, fading, cracks in caulk seam, road salt or tar, damage by animals, pressure washing and loading or unloading. Warrantable paint repairs are limited to spot repairs and blending consistent with standards in the trailer industry. PAINT REQUIRES 30 DAYS OF CURE TIME.
Other Components: Ramp/Gate Springs: 1 year from the date of retail purchase. Hydraulic Pumps: 2 years from the date the pump was manufactured. Couplers: 1 year from date of retail purchase	

FABFORM INDUSTRIES, INC.

110V Charger: 1 year from the date of retail purchase Paddle Latch/T-Latch: 1 year from the date of retail purchase. Gas Prop Shocks: 1 year from the date of retail purchase LED Lights: 1-year from date of retail purchase Batteries: Battery manufacturer credit for 1 year form the date of purchase	

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